

# COMPANY PROFILE

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Document: Company Profile

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## Company at a Glance

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Item	Details
Founded	January 2018
Location	King William's Town, Eastern Cape, South Africa
Years in Operation	8+
Industries Served	Telecommunications, Financial Services, Healthcare, Education, E-commerce

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## Services Summary

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Service	Description
ICT Consultancy	Strategy, assessment, procurement, cloud migration
Software Development	End-to-end app development, maintenance, support
API & Integration	API Gateway, REST/SOAP, OAuth, partner onboarding
Cloud & DevOps	AWS, Docker, CI/CD, observability, monitoring
Unified Communication	Microsoft 365, Power Apps, messaging, email
Web & Mobile Dev	React, React Native, Expo, responsive web apps

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## 1. Introduction

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Bukani Tech Solutions is a one-stop shop for all of your trade and industry's automation needs. We provide a variety of products and services to satisfy your needs, depending on the size and field of your company. We give the best and most personalized solutions for your business.

Bukani Tech Solutions commenced operations in January 2018 as a hardware and network solutions firm. As students at Vaal University of Technology, we were based in the Vaal. Our main goal at the time was to assist students with hardware and network issues in their various residences.

Since then, Bukani Tech Solutions has grown into a specialized ICT company delivering enterprise-grade solutions across telecommunications, financial services, healthcare, and digital platforms. Our team has expanded its expertise to include API Gateway architecture, cloud-native deployments, DevOps automation, microservices, and mobile application development.

We specialize in high-quality, cost-effective software development and service deployment. With the help of highly talented and experienced partners, we continue to push boundaries and deliver innovative solutions for our clients.

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## 2. BTS: Your Solutions Partner

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The organization was founded by a group of individuals with expertise and knowledge in the field of information technology. The company's resource personnel have continually provided dependable support services and consultation to a wide range of businesses, either as executives or as business partners or consultants. The company's concept is based on developing long-term commercial relationships with its clients, with human relationships, dependability, ensured quality, and target-oriented modern technology serving as fundamental building elements.

It is a company that brings together people from various technical and functional fields with the goal of offering acceptable business solutions. It understands the value of domain expertise and how it influences the development of business solutions.

We work hard to maintain our role as an important technology organization with significant business and functional understanding. The key to the company's success is maintaining a tight working relationship with clients by ensuring the finest available answers to their needs; establishing and maintaining a complete knowledge and comprehension of the client's goal and assisting them in maximizing the advantages.

By providing a broad range of services, we hope to establish ourselves as the top choice in computing and information technology services, consulting, and development.

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## 3. Our Mission & Vision

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**Our Mission:** To build a reputation as a high-quality, dependable solution and service provider in the ICT business.

**Our Vision:** To provide 100% customer satisfaction by providing high-quality products and services at a reasonable price. Our long-term goal is to establish ourselves as a leader in technology-based corporate solutions capable of generating an exceptional response from the target market. We also feel that the sky is the limit when it comes to our scope of creativity, and we are constantly ready to push our successes to the next level. We are growing and would like to continue on our upward trajectory.

### Our Development Keys

- Desire for Excellence
- Building Trust and Confidence
- Innovation
- Transparency
- Collaboration

### We Believe In

- Motivation
  - Collective responsibility and leadership
  - Professionalism and ethics
  - Adding value to our clients' needs
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## 4. Our Involvement

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### ICT Consultancy

We provide consulting service solutions and technology installation at clients' sites, as well as new technology implementation based on the clients' needs, as well as upgrading and improving existing client facilities with new technology integrated with the existing. Bukani Tech Solutions provides a broad variety of consulting services to assist you in analyzing your business requirements and implementing solutions effectively.

**Our consulting services cover:**

- Strategy planning
- Assessment
- Procurement
- Re-engineering solutions
- Cloud migration and architecture design

### Software Development

Bukani Tech Solutions offers scalable end-to-end application development and management solutions from requirement analysis to deployment and rollout, in addition to hardware and network solutions.

We create market-related software, such as production management, commercial, purchasing for traders, Education and Media. We hope to be able to provide you with the software you require at a reasonable price. The following application lifecycle stages are covered by Bukani Tech Solutions' services:

- **APPLICATION DEVELOPMENT** – From requirement analysis to deployment and rollout, we provide end-to-end development.
- **APPLICATION MAINTENANCE** – In the post-launch period of an application, modifying or improving software to satisfy changing or expanding business demands.
- **APPLICATION SUPPORT** – Providing first, second, and third-line support, as well as on-call assistance.

## API & Integration Services

We design, build, and operate enterprise-grade API Gateway platforms enabling secure communication across systems, partners, and digital channels. Our expertise includes RESTful and SOAP-mediated APIs, OAuth 2.0 authentication, JWT security, rate limiting, request transformation, and partner onboarding.

## Unified Communication

We are there to construct all of your communication needs, including instant messaging and e-mail services, with Microsoft Office Communication Power Apps, WHMCS, WHM, and cpanel.

## Cloud & DevOps

We provide cloud infrastructure management, CI/CD pipeline automation, containerization, and observability solutions. Our team has hands-on experience with AWS (EC2, Route 53, DNS), Docker, Docker Compose, Prometheus, Grafana, and ELK Stack for monitoring and logging.

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## 5. Areas of Expertise

Bukani Tech Solutions' main strength is its combination of professionals, specialized operations, and laser-like focus. The strength where it outperforms its competition is in raising customer awareness. Our ability to combine current management practice and IT skills into cost-effective Computer Aided Management Solutions, Products, and Services is our strength. Bukani Tech Solutions recognizes the importance of talent transfer to client employees. The following major areas are covered by our offers:

- System analysis
- Process development localization
- Customized and target oriented Workflow design
- Specialization in Client / Server and Internet / Intranet application and technologies
- Customized software development as ancillary product for deployed international software
- Network Monitoring / Network Management Support
- Network, Security & Threat Management Solution
- Hardware at competitive price
- Desktop maintenance and support
- Server maintenance and support
- Production operations
- Disaster Recovery and Storage Management Solution
- Systems Integration
- Project Management
- Project support
- Standby support
- Web based support & solution development
- E-business solutions
- Data conversion & data entry
- Overall automation consultancy
- **API Gateway Architecture & Integration**
- **Telecommunications BSS Solutions**
- **Mobile Number Portability (MNP) Systems**
- **Payment Gateway & Recharge Integrations**
- **MVNO Enablement & Partner Integrations**
- **Mobile Application Development (React Native / Expo)**

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## 6. Strength & Capabilities

Bukani Tech Solutions' development team is equipped with capable people who specialize in different aspects of system development. The following are the important areas:

### System Analysis & Design

Both functional and technical analysts make up the system analysis and design team. We feel that a proper system should be developed in which functional analysis is as vital as technical analysis. Our system analysis and design team specializes in Microsoft Visio and other similar technologies.

### Source Code Repository and Administration

We use GitHub as our source code control platform for source code version control and managing many programmer interactions.

### Database Management

We have experience with flat database systems such as Microsoft Access and Visual FoxPro, as well as strong commercial database engines such as Oracle and Microsoft SQL. We also have specific experience and skill in the My Mysql server for web-database connectivity and cross-platform data management.

### Web Development and Design

Our site designers and developers have experience with Microsoft PowerApps, Google Sites, Microsoft Visual Studio, and Adobe Photoshop designs.

## Programming

Our youthful and talented programmers have a diverse spectrum of system development experience. Our programming expertise includes the following:

Category	Technologies
Programming Languages	VB, Java, VB for Application (VBA), Microsoft .Net Platform, Python, C#
Web Programming Languages	PHP, NodeJS, React
Scripting Languages	JavaScript, VB Scripts
Web Servers	Apache
Operating Systems	Microsoft Platform, Linux/Unix
API & Gateway Technologies	Broadcom / CA Layer 7, Kong API Gateway, REST, SOAP, OAuth 2.0, JWT
Cloud & Infrastructure	AWS (EC2, Route 53, DNS), Docker, Docker Compose, SSL/TLS Configuration, Windows Server 2016
Observability & Monitoring	Prometheus, Grafana, ELK Stack, Structured Logging
Mobile Development	React Native, Expo Router, Cross-platform mobile applications
Message Brokers & Streaming	RabbitMQ, Redis, Kafka
Microsoft Tools	Microsoft Power Apps, Power BI, Dataverse, Microsoft 365, Active Directory

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